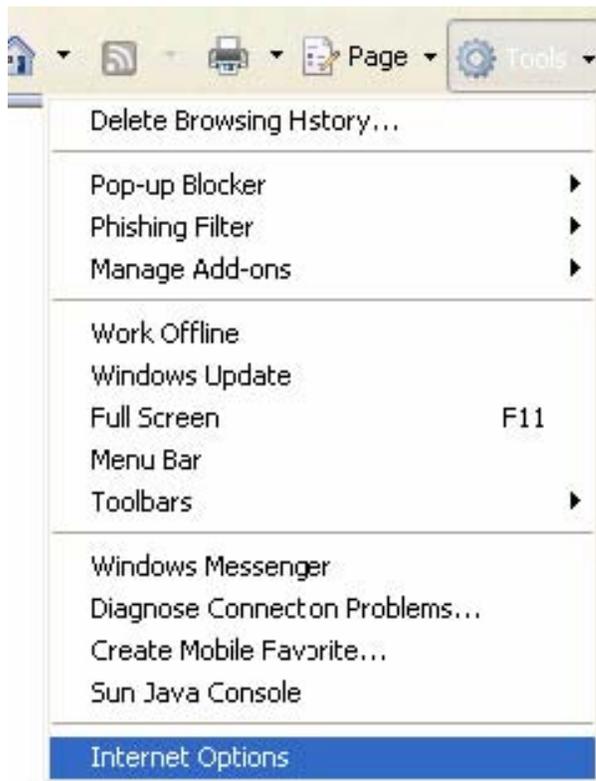
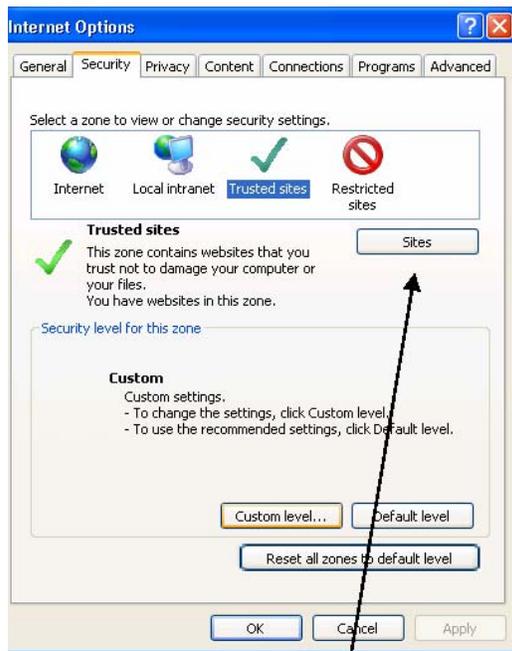


There are several security changes in Internet Explorer that affect some features of our sales and corporate portal www.furniturereports.com. Please make the following changes to Internet Explorer to allow it to operate correctly with the website.

1. Open **Internet Explorer** and choose “**Internet Options**” from the tools drop down menu. See illustration below.

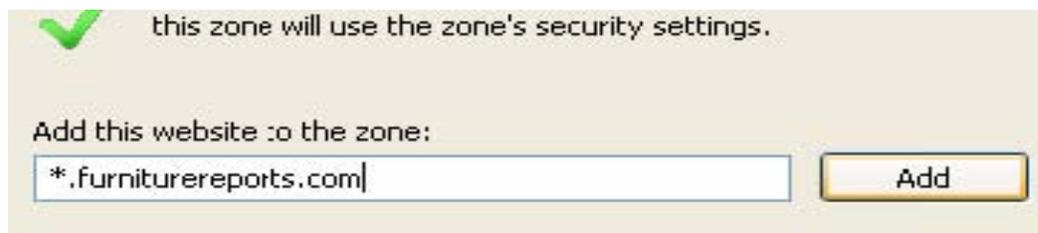


2. Select the **Security** tab and highlight **“Trusted Sites”**

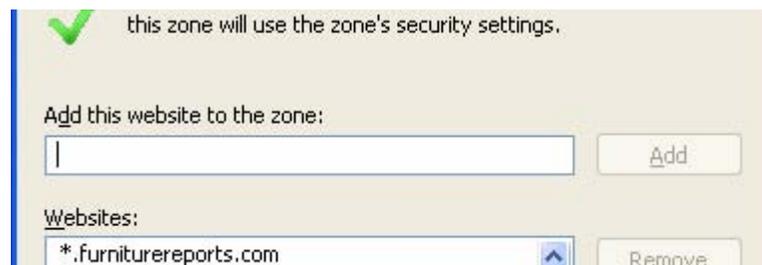


1. Then Click the **Sites** button. (see illustration above)

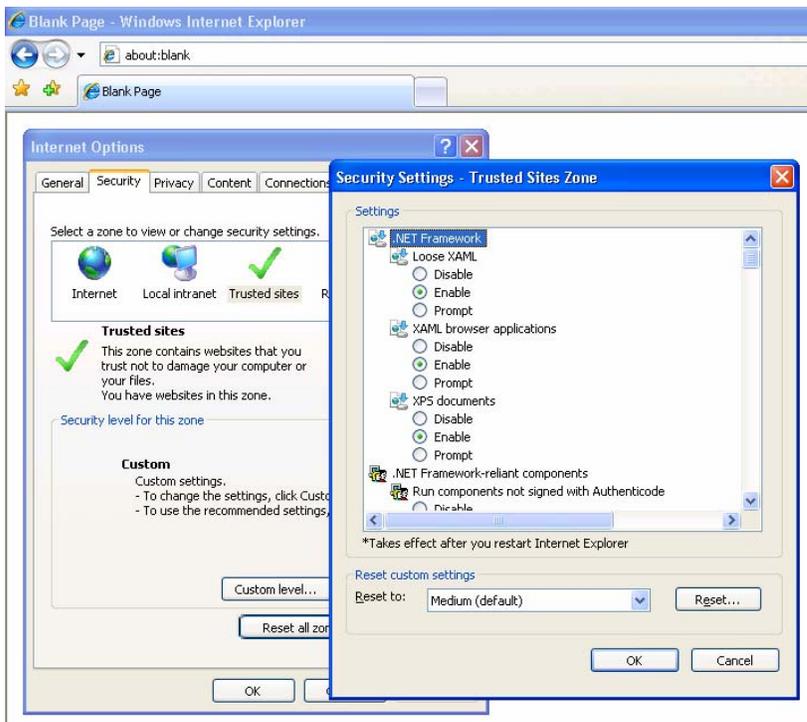
2. (*Please uncheck **“Require Server Verification (https) for all sites in the zone”***)



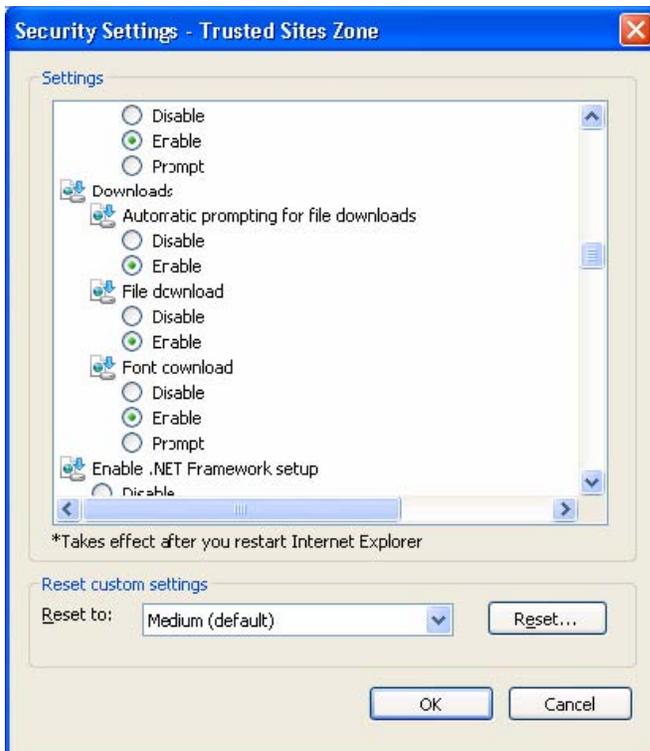
You should now see the site in the list.



5. Click **“Close”** and then click **“Custom Level”** on the previous screen. This will display the follow.



6. Scroll down to the “**Downloads**” section.



7. Make sure that “**Automatic prompting for file downloads**”, “**File downloads**”, and “**Font download**” are all checked to “**Enable**”.

8. Click “**OK**” and then click “**OK**” once more to close internet options.
9. You should then close Internet Explorer to make sure all changes you made take effect.
10. Reopen Internet Explorer and navigate to www.furniturereports.com. Sign in as you normally would. Your issue should now be resolved.

Still Having problems?

- Send an email to [Help Desk](#).
- Or call (336) 822-8358 - Office hours: (8:00AM EST – 5:00PM EST)