There are several security changes in Internet Explorer that affect some features of our sales and corporate portal <u>www.furniturereports.com</u>. Please make the following changes to Internet Explorer to allow it to operate correctly with the website.

1. Open **Internet Explorer** and choose "**Internet Options**" from the tools drop down menu. See illustration below.



2. Select the **Security** tab and highlight "**Trusted Sites**"



- 1. Then Click the **Sites** button. (see illustration above)
- 2. (*Please uncheck "Require Server Verification (https) for all sites in the zone"*)

| this zone will use the zone's secur | ty settings. |
|-------------------------------------|--------------|
| | |
| Add this website to the zone: | |

You should now see the site in the list.

| Add this website to the zone: | |
|-------------------------------|-----|
|] | Add |

5. Click "**Close**" and then click "**Custom Level**" on the previous screen. This will display the follow.

| A Blank Page | |
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| iternet Options | 2 🗙 |
| General Security Privacy Content Connection | Security Settings - Trusted Sites Zone |
| Select a zone to view or change security settings. Internet Local intranet Trusted sites R Trusted sites This zone contains websites that you trusted sites This zone contains websites that you trusted sites Security level for this zone Custom Custom Custom settings. - 10 change the settings, click Custo - To use the recommended settings, | NET Framework Loose XAML Disable Fnable Prompt XAML browser applications Disable Enable Prompt XPS documents Disable Enable Prompt W.KET Framework-reliant components Run components not signed with Authenticode Nicable Nicable |
| Custom level Reset all zor | Reset custom settings Reset to: Medium (default) Reset OK Cancel |

6. Scroll down to the "**Downloads**" section.

| Security Sett | ings - Trusted Site | s Zone | |
|-------------------|--------------------------|----------------|----------------|
| Settings | | | |
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| | rahla | | > |
| *Takes effe | ct after you restart Int | ernet Explorer | |
| Reset custon | n settings | | |
| <u>R</u> eset to: | Medium (default) | ~ | R <u>e</u> set |
| | | ОК | Cancel |

7. Make sure that "Automatic prompting for file downloads", "File downloads", and "Font download" are all checked to "Enable".

- 8. Click "OK" and then click "OK" once more to close internet options.
- 9. You should then close Internet Explorer to make sure all changes you made take effect.
- 10. Reopen Internet Explorer and navigate to <u>www.furniturereports.com</u>. Sign in as you normally would. Your issue should now be resolved.

Still Having problems?

- Send an email to <u>Help Desk</u>.
- Or call (336) 822-8358 Office hours: (8:00AM EST 5:00PM EST)